

Agenda Item 6

		THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of Peterborough and Stamford Hospitals NHS Foundation Trust

Report to	Health Scrutiny Committee for Lincolnshire
Date:	15 March 2017
Subject:	Update on Developments at Peterborough and Stamford Hospitals NHS Foundation Trust

Summary:

The purpose of this report is to provide an update to the Health Scrutiny Committee for Lincolnshire on three key areas of development at Peterborough and Stamford Hospitals NHS Foundation Trust.

Actions Required:

To consider and comment on the information in the report.

1. Background

The purpose of this report is to provide an update to the Health Scrutiny Committee for Lincolnshire on three key areas of development at Peterborough and Stamford Hospitals NHS Foundation Trust.

2. Update on Key Developments

MRI Scanner Installed at Stamford Hospital

The Trust has installed its third MRI scanner in a purpose-built unit at Stamford and Rutland Hospital in early January. The first full list of patients for the scanner was booked for Monday 6 February 2017 and the scanner has been busy ever since. The

Trust's imaging team are delivering their service on Monday to Friday from 7.30am to 8pm and will move to a seven-day service in the coming months. We are grateful to The Friends of Stamford Hospital which donated £10,000 towards trolleys and transport chairs for our MRI patients.

We are also on track to complete the first phase of our redevelopment work at the hospital on 17 March. This includes creating new phlebotomy, lymphoedema and chemotherapy suites, moving the pain management team to a new department and moving Therapy Services back in to their new, upgraded department.

Last year, 116,680 patients received treatment at Stamford Hospital – an increase of almost 6,000 patients compared with 2015. When the redevelopment project completes in July 2017, even more patients from the Stamford and South Lincolnshire communities will be able to have treatments closer to home.

Merger with Hinchingsbrooke Health Care NHS Trust

The boards of our Trust and Hinchingsbrooke Health Care NHS Trust agreed the Full Business Case to merge our two organisations in November 2016.

The main drivers for collaborating are:

- Hinchingsbrooke Hospital is neither clinically nor financially sustainable in its current form.
- Peterborough and Stamford Hospitals is clinically and operationally sustainable (with some specific challenges) but not financially sustainable.
- Our three hospitals operate in one of the most financially-challenged health systems in the country.
- If we do not find a way to work together, vital services at Hinchingsbrooke may be lost – affecting its long-term future.

Since the agreement to combine our organisations to become the North West Anglia NHS Foundation Trust on 1 April 2017, we have been working to a detailed implementation plan. Key elements of this are listed below:

- **Staff consultations:** The consultation with 1,850 staff at Hinchingsbrooke Health Care NHS Trust on their transfer under TUPE to our Trust concluded on 4 February in readiness for our collective Trust name change to the North West Anglia NHS Foundation Trust on 1 April 2017.

Our Organisational Change consultation with 1,500 staff across both Trusts began on 6 January and for some this has now concluded, while for others, who are more significantly affected by proposed changes, the consultation continues to mid-March to allow more time for discussions to take place with affected staff.

Following the conclusion of these discussions, the Shadow Board of the new Trust will consider all feedback and determine any changes to proposed structures before making final proposals. This is expected to be shortly after 1 April.

- **Recruiting Governors:** There has been a good level of interest shown by local people to serve on our combined trust's Council of Governors. We have five public governor posts available to represent the Stamford/South West Lincolnshire constituency in our upcoming Governor Elections. We have received 10 nominations from candidates proposing to stand as public governors in this constituency. All members eligible to vote in the Stamford/South West Lincolnshire constituency will receive their voting papers in readiness for our elections process which will run from 1 March to 22 March. We expect to announce the results of the poll, which is also taking place across the Peterborough and Huntingdonshire constituencies, on 24 March 2017. This will enable our Council of Governors to be in place from 1 April 2017, when the new North West Anglia NHS Foundation Trust will be officially formed.

- **Focus on being ready for day one:** Combining two large organisations that serve hundreds of thousands of people will not be completed overnight. Therefore, our merger implementation project team has scoped what is safely achievable for day one of our new Trust and what will be delivered in the subsequent weeks, months or, in some cases, years. Constraints around IT infrastructure means that we will not all be working to the same systems by 1 April. For example, our project to install a single Patient Administration System across all three hospitals will begin in April and is not expected to be complete for 15 months. However there are other systems and practices that will be aligned across all our hospitals sooner than that, including moving to NHSmail2 as a single email system for all staff.

- **Members Meetings:** Three Members' Meetings are being staged in March to allow the Trust to provide an update on the progress of the merger. These meetings will be hosted by Stephen Graves, Chief Executive Designate of the new North West Anglia NHS Foundation Trust, and Caroline Walker, Deputy Chief Executive Designate. There will be an opportunity for members to ask questions. Meetings are being held at each of the three hospital sites to enable as many members as possible to attend the meeting closest to them.
 - Stamford Hospital, Meeting Hall, Monday 13 March at 6.30pm
 - Peterborough City Hospital, Denis Bracey Suite, Learning Centre, Level 4, Thursday 16 March at 6.30pm
 - Hinchingsbrooke Hospital, Partnership Suite, Education Centre, Monday 20 March at 6.30pm.

Management of Non-EU patients

In response to a national requirement first introduced in 2013, our Trust devised a process for recovering money for the NHS from the treatment of liable patients. In May 2013, the Trust implemented a requirement for all patients to provide two proofs of identity prior to undergoing planned treatment in our hospitals.

All new appointment letters are sent out with clear instructions for patients to bring two forms of identification to prove they are an ordinary UK resident and either their passport or birth certificate to their first appointment. Advice is also given on providing

visa details or any surcharge they may have already paid for free NHS treatment if they are a visitor the UK.

If a patient is unable to provide this, and does not require urgent care, they will be informed that any treatment they receive will be chargeable – the decision to proceed is then left to the patient. If the treatment is urgent, the Trust will provide it immediately, but the patient will firstly be informed that it will be chargeable. The decision on clinical need remains with the treating clinician to ensure patient care is not compromised.

Since implementing these standards, the Trust has not experienced a notable decrease in attendances of non-UK residents, but we do now identify non-eligible patients sooner, and at a higher volume than previously.

On average, the Trust has received £350,000 income for the treatment of chargeable patients, each year since the start of this policy.

Our process has been looked at by the Cabinet Office and we understand our system may be used as a basis for other Trusts to follow. We are delighted to have been identified as an exemplar of good practice.

3. Conclusion

The Committee is asked to note the contents of the report. Should any members require a more detailed update on any of the issues covered in the report, or any other aspects of the services the Trust provides in the South Lincolnshire area, the Trust is happy to facilitate a face-to-face meeting in the future at the Stamford Hospital site.

Please direct any requests of this nature via Mandy Ward, Head of Communications, mandy.ward@pbh-tr.nhs.uk or call 01733 678025.